Gore Hill County Water District Newsletter June 2023

Project Update

The rate increase of \$26.00 flat rate went into effect 6/1/2023. The Bonds closed for the project and the District is currently drawing on its \$1,509,000 loan. The first loan payment is due 1/1/24. New Wells Drilling – Wadsworth Builders Company, Inc. is nearing completion. Depth of the well at pump house 1 was increased 200' and the Board elected to put stainless steel drop pipe down each well. There were additional chlorine lines added at each pump house. To date, we have drawn \$823,707.00 on the Loan and requested \$258,871.61 of the Cascade County ARPA grant money. The cistern lining is scheduled to take place in July. Please be aware – the District does not have the water right to bring on more taps/customers other than the original 266 which were part of the original design. We do not have the water for existing lots to be subdivided and receive a tap!

Sump Pumps

With all the rain Great Falls has been receiving and residents having to use sump pumps in their basements, we have had many inquires about water leaks due to the high water table. Our current system loss currently varies between 3-7%.

Water Softening Systems

In the last six months we have had 3 customers with abnormally high water bills when there water softener went out. You won't see a leak but if you listen or feel you will notice water flowing when it shouldn't.

Board of Directors Election

Two board member positions were up for election in 2023. Thank you so much Mercy Padgett for your help all these years at Gore Hill Water. Congratulations to David Schuler and Colette Phillippe.

QuickBooks Online Program

Due to the discontinuance of Quick Books Desktop supporting enhanced payroll, the Board elected to convert to Quick Books Online. There has been a learning curve and many glitches to work out with this conversion. One issue is the statements look different. There are

gorehillwater@gmail.com (406) 761-6528 Https://www.gorehillcountywaterdistrict.org/

three types of statements available: Open for 365 days = prints date of invoice, invoice number and amount for open statements for the past 365 days. Balance Forward= prints the open balance and the current statement date, invoice #, and amount. Transaction = does not give a balance forward and only the date, current invoice #, amount. We used the balance forward since it shows the invoice amount and any payments for the month. Those are the choices and there is no way to customize them and no others available at this time. A copy of our old statement was sent to Intuit and they said it looked very useful and sent it to the development department. The person we talked with had no idea if and when it would be ready. We will be including the invoice with the statement which will show all the charges and water used. Quick Books On-Line is not as flexible as Quick Books Desktop. We want to apologize for a clerical issue on the May 2023 billing during our QuickBooks Online transition. We acknowledge the impact and hardships it has caused in our Gore Hill Community and are working towards a resolution. If you have any questions and concerns please give us a call at (406) 761-6528.

Annual Public Meeting

The annual public meeting is scheduled for <u>Tuesday</u>, July 25 2023 at 7:00 p.m.

Your water board of directors meet every 2nd and 4th Tuesday of each month in the office at 4503 62nd Ave SW at 7:00 p.m. These are always public meetings. Any and all concerns should be addressed with the board of directors.

Online bill pay is available on our website: https://www.gorehillcountywaterdistrict.org/home

*Please put your account number on your checks when paying. Thank-you.

Water Restrictions

Please review the policy posted on our website:

Water Restrictions | Gore Hill County Water District