

CREDIT POLICY OF THE GORE HILL COUNTY WATER DISTRICT

Effective April 01, 2026

Gore Hill County Water District Contact Information

4503 62nd Ave SW
Great Falls, MT 59404
(406) 560-3142
gorehilwater@gmail.com
www.gorehillcountywaterdistrict.com

Billing and Payment Process

The Gore Hill County Water District closes its books on the last business day each month, marking the end of each billing cycle. All water bills are due and payable in full 30 days from the closing date.

- Bills can be mailed to the address above or dropped off in the mailbox.
- Payments can be made through your bank's bill pay system (include your account number).
- Online payments are available via the Bill Payment link on our website (note: a small fee applies).
- Payments can also be made at scheduled board meetings.

Please note that individual board members, the operator, or meter readers are not permitted to accept payments. Any payments received after the last business day of the month may or may not appear as credited on your bill for that cycle.

Fines and Fees

All fines and fees imposed during the month are due and payable in full by the end of the next billing cycle following their imposition.

Delinquency Policy

1. Accounts unpaid at the end of the next billing cycle are considered thirty (30) days delinquent, and the unpaid amount will be reflected on your bill.

2. All invoices are due within 30 days. Overdue payments are subject to a \$10 monthly service charge on the outstanding balance until balance is paid in full.
3. Accounts unpaid by the second billing cycle (sixty [60] days delinquent) will receive a notice hung on the account holder's door.
4. The account must be brought current by the second Tuesday of the following month, or water service will be terminated the next Wednesday morning, unless arrangements have been made with the board.
5. Accounts left unpaid for 180 days will be turned over to the Cascade County Treasurer for collection on the property owner's taxes.
6. Mitigating circumstances may be addressed either at a Board meeting or through communication with a Board member by other means. Each situation shall require approval by the Board.

Service Reactivation and Returned Checks

- If an account is turned off for cause, a \$75.00 reactivation fee will be charged.
- Returned checks (NSF or closed bank accounts) incur a \$30.00 charge on the water account.
- If there are two instances of returned checks on an account, the board will no longer accept checks from that account holder. Future payments must be made by money order, bank bill pay, online Bill Payment, or cash at a meeting.

Financial Hardship

If you are having trouble meeting your monthly obligations, please contact the Board of Directors. The board is willing to work out an agreeable solution with you.

Board Meetings

The Board of Directors meets on the second and fourth Tuesday of each month at 7:00 PM at the address listed above.

Board of Directors
Gore Hill County Water District